



*Christmas & New
Year*

2024

**Southcrest Manor Hotel,
Best Western Signature Collection**

Pool Bank, Redditch, B97 4JS

01527 541 511

Christmas at The Southcrest

If you are looking for a truly individual setting with lots of character for your Christmas and New Year's Eve celebrations, then look no further. Set within 10 acres of private landscaped grounds and woodland, the original building offers stunning period features dating back to 1921 and beautiful views overlooking the manicured gardens.

Our friendly, dedicated and experienced team are on hand checking every detail to ensure you'll have a fantastic Christmas & New Year, making the Southcrest Manor Hotel the perfect place to celebrate.

How to book

Please visit www.southcrestmanorhotel.com and click BOOK A TABLE to make your booking for Afternoon Teas, Festive Restaurant Lunch and Dinner, Sunday Lunches, Bottomless Brunch, Christmas Day, Boxing Day, New Year's Eve, New Year's Day Lunch.

For Party Nights, Murder Mystery or to host a private event not in the brochure, please email events@southcrestmanorhotel.com or call the events team on 01527 541511, option 2.

Special Dietary Requirements

We cater for all special dietary requirements and throughout the brochure you will find the dietary and allergen references by each dish. Please see page 20 for dietary reference guide.

Please confirm any special dietary requirements on booking as we may not be able to accommodate them on the day.

Accommodation Offer

Attending an event? Make a night of it and enjoy a good night's sleep with a lie in the following morning!

Overnight accommodation from only £40 per room (maximum 2 guests per bedroom, offer only available if attending an event, not applicable to NYE event). Breakfast is available at an additional cost of £9.95 per person.

Overnight accommodation includes a 24-hour resident's bar, free Wi-Fi, use of the gymnasium, & free parking. *Pre-booking for sauna & hot tub is advised.

Bedroom upgrades available at an additional supplement. Accommodation offer is only available 29th November until 30th December, subject to availability.

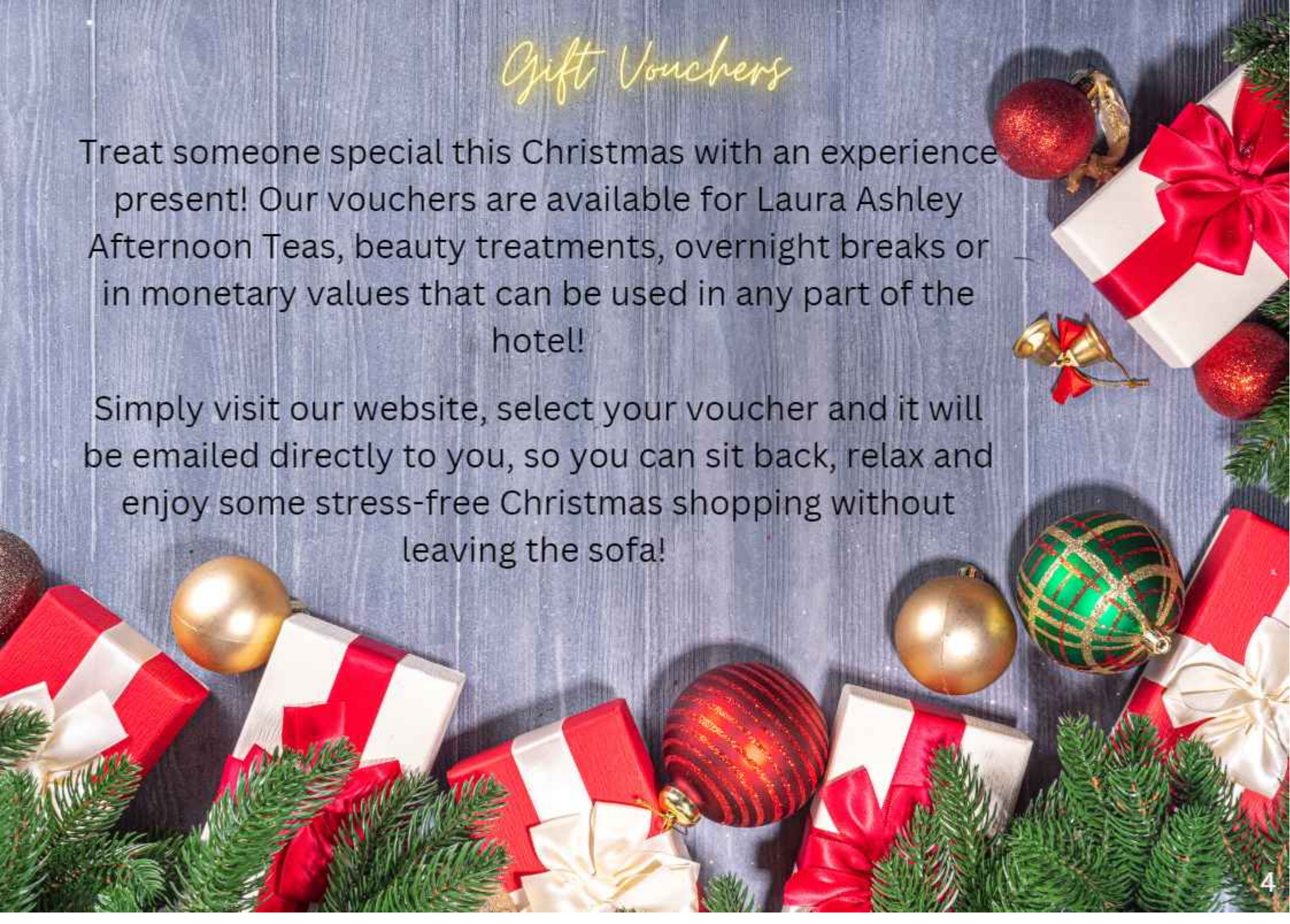
To make your bedroom reservation please call 01527 541511 or email reservations@southcrestmanorhotel.com



Gift Vouchers

Treat someone special this Christmas with an experience present! Our vouchers are available for Laura Ashley Afternoon Teas, beauty treatments, overnight breaks or in monetary values that can be used in any part of the hotel!

Simply visit our website, select your voucher and it will be emailed directly to you, so you can sit back, relax and enjoy some stress-free Christmas shopping without leaving the sofa!



Laura Ashley Festive Afternoon Tea

Celebrate the festive season within the stunning surroundings of Laura Ashley the Tea Room. Offering a delicious and charming festive afternoon tea experience with a selection of festive homemade sandwiches, fresh scones, beautiful cakes and carefully selected teas.

Available Monday to Sunday, 25th November to 30th December inclusive (excludes 25th December)
12:00pm until 5:00pm

Festive Afternoon Tea £27.00 Adults / £13.50 Children

• Festive Afternoon Tea with Prosecco £33.50 / with Champagne £35.50

Please visit www.southcrestmanorhotel.com and click BOOK A TABLE to make your booking.

Selection of Finger Sandwiches.

Cream Cheese & Cucumber, Turkey & Cranberry, Cheese & Pickle, Ham & Mustard

Goats Cheese and Cranberry Quiche

Handmade Cakes

A selection of four bespoke decadent cakes for the festive season

Duo of Scones

Plain & Fruit served with Devon Clotted Cream and your choice of Preserve:

Strawberry, Blackcurrant or Lemon Curd

Selection of freshly brewed Teas or Coffee

Christmas Craft Fayre

Sunday 1st December 2024 11am - 3pm

Get your Christmas shopping started with our Christmas Craft Fayre. Bringing together a carefully selected collection of local craftspeople demonstrating a variety of hand crafted gifts.

Candles
Jewellery

Stained Glass

Knitted/Crochet Gifts

Wood Crafts

Personalised Gifts

Mulled Wine & Mince Pies

Food & Drink Available from the bar

...and much more!



if you are a crafter and would like to book a stall, contact reservations@southcrestmanorhotel.com

Breakfast with Santa

Sunday 8th December 2024 9am - 1pm

Join us for breakfast, with a very special visitor

A buffet style, full English and Continental breakfast along with a private visit to Santa. Each child will receive a gift. To book, visit the Christmas page of our website and select Breakfast with Santa to choose your time slot, please specify the number of children and their ages on your booking.

£14.95 per adult or child

Under 3s FREE*

(*When accompanying a paying adult)

Breakfast timeslots run from 9am, upon arrival you will be issued a ticket to visit Santa, this ticket can be used at any point between 9am - 2pm.



Traditional Festive Lunch & Dinner Menu

Enjoy a delicious festive meal with friends and family whilst relaxing in the beautiful surroundings of the hotel.

Available Monday to Saturday, 25th November to 30th December inclusive (excludes 24th, 25th, 26th December) Subject to availability.

12:00pm until 9:30pm

2 Courses £23.95 per person

3 Courses £27.95 per person

Children 12 and under (Children under 3 free)

1 Course £8 per child

2 Courses £10 per child

3 Courses £12 per child

Please visit www.southcrestmanorhotel.com and click BOOK A TABLE to make your booking.

STARTERS

Lightly spiced Carrot & Butterbean Soup, Herb Croutons (V,VE,1,9)
Confit Chicken, Leek and Cranberry Terrine, Red Onion Marmalade,
Sourdough Bread (1,12)

Goats Cheese & Red Onion Tart, Wild Rocket, Balsamic Glaze
(V,1,3,7)

MAIN COURSES

Roast Breast of Turkey, Sage, Sausage & Cranberry stuffing,
Rosemary Gravy (1,9)

Braised Brisket of Beef, Yorkshire Pudding, Rosemary Gravy
(1,3,7,9)

Asparagus, Mushroom and Green Lentil Strudel (V,VE,1,9,10)

All Main Courses Are Served with Thyme Roasted Carrots, Honeyed Parsnips, Buttered Sprouts & Traditional Roasted Herb Potatoes.

DESSERTS

Dark Chocolate Torte, Clotted Cream, Black Cherry Compote
(V,1,3,7)

Christmas Pudding, Candied Apricot, Brandy Sauce (V,1,3,7,8,12)
Champagne Sorbet, Macerated Strawberries (V,VE)

TEA OR COFFEE, after dinner mint.

CHILDREN'S MENU: Half Adults Portion. Alternative Children's menu available on page 9, please state preference when booking or a half adults' meal will be served by default.

Children's Menu

Please state preference for this menu when booking, or a half adults' meal from your event menu will be served by default.

Garlic Bread (V,1,7)

Carrot & Cucumber Sticks, Cream Cheese (V,7)

Tomato Soup (V,1,3,7)

Fish Goujons, Chips & Peas (1,4,7)

Tomato Penne Pasta, Garlic Bread (V,1,3)

Sausages, Chips & Beans (1)

Breaded Chicken Fillets, Chips & Peas (1,3,7)

Chocolate Brownie, Chocolate Sauce, Vanilla Ice Cream (V,1,3,7)

Peach Jelly, Cream (V,7,12)

Selection Of Ice Creams (V,GF,1,3,7)



Murder Mystery

5th December 2024

Ding Dong Murder on High

The Killinton Bell Ringers have had a very busy festive season and are celebrating their successes of the past year by having a Christmas party here at the hotel. Everyone is welcome to join in the festive fun!

Some of the bellringers are really hoping to let their hair down and enjoy themselves after recently falling victim to some tabloid filth published about them by an upcoming local journalist. The journalist is discovered dead though - and who was responsible?

4th January 2025

Plot to be confirmed!

From £59 per person

Visit

southcrestmanorhotel.com/murder-mystery-night to book and for more Murder Mystery Events

Traditional Sunday Lunch

Enjoy our popular Sunday lunch menu in a relaxing atmosphere, perfect for catching up with friends and family. Available 12.30pm until 5pm
Sunday 24th November, Sunday 1st, 8th, 15th December, Sunday 5th January. Boxing Day Thursday 26th December.

Please visit www.southcrestmanorhotel.com and click BOOK A TABLE to make your booking.

STARTERS

Tea Smoked Duck

Plum Kimchi Slaw, Hoi Sin Dressing (6,9,11,GF)

Oak Smoked Salmon

Golden Beetroot, Lightly Pickled Cucumber, Irish Soda Bread, Lemon Dressing (1,4,7,GFA)

Truffled Mushroom Bruschetta

Chilli Salsa (V, VE, 1,GFA)

Hummus

Sour Dough Bread, Extra Virgin Olive Oil (V,VE,1,11, GFA)

Beer Battered Cod Fillets

Saffron Aioli, Peppered Sea Salts (1,3,4,10,**)

Chef's Soup of the Day, Bread Roll

(V,VE,1,9,GFA)

MAIN COURSES

Roast Topside of English Beef

Roast Potatoes, Yorkshire Pudding, Sage & Onion Stuffing, Pigs in Blankets & Gravy (1,3,7)

Roast Turkey Breast

Roast Potatoes, Yorkshire Pudding, Sage & Onion Stuffing, Pigs in Blankets & Gravy (1,3,7)

Roast Gammon

Roast Potatoes, Yorkshire Pudding, Sage & Onion Stuffing, Pigs in Blankets & Gravy (1,3,7)

Duo or Trio – Roast Beef, Gammon, Turkey

Roast Potatoes, Yorkshire Pudding, Sage & Onion Stuffing, Pigs in Blankets & Gravy (1,3,7)

Vegetarian Nut Roast

Roast Potatoes Yorkshire Pudding, Sage & Onion Stuffing & Vegetarian Gravy (V,1,3,7,10,13)

All Main Courses are served with a selection of Seasonal Vegetables. Please ask your server who will be happy to serve extra vegetables on request.

DESSERTS

Pear & Pecan Blondie

Praline Wrapped Vanilla Ice Cream (V,1,3,7,8,V)

Iced Chocolate & Hazelnut Choux (V,1,3,7,8)

Pasque Cheesecake

Chocolate Sauce (V,3,7,GF)

Sticky Toffee Pudding

Butterscotch Sauce, Vanilla Ice Cream (V,1,3,7)

Strawberry & Champagne Iced Parfait

Macarons, Coulis (V,3,6,7,GF)

Warmed Pecan Pie

Poached Baby Pears (V,1,8,VE)

TEA OR COFFEE, after dinner mint £2.95

Adult Menu - 1 Course £15, 2 Course £20, 3 Course £25

Children's Menu (Half Adult Portion) 1 Course £7, 2 Course £10, 3 Course £12.50

See page 9 for alternative children's menu, please specify on booking

Party Nights

Celebrate in style and join us at the Manor for a Christmas party night to remember! Enjoy delicious food and a resident DJ that really knows how to get the party started!

Bar is open for Cocktails & pre-dinner drinks from 5.00pm with dinner served 7.30pm

Bar closes at midnight, entertainment until 12.30am

A £10 DEPOSIT PER PERSON IS REQUIRED 14 DAYS AFTER BOOKING, AND PRE-ORDER RETURNED ONE MONTH PRIOR. FULL PAYMENT WILL BE TAKEN BY YOUR EVENT ORGANISER 4 WEEKS BEFORE THE EVENT.

To make your booking please email events@southcrestmanorhotel.com, or call the events team on 01527 541511, option 2.

Grab your work colleagues, friends and family and have a fabulous party night with us!

Includes 3-course meal & coffee and dancing until 12.30am. Late night bar until midnight!

Kick off the festive season in style!

Thursdays

12th and 19th December

£44.95 per person

Fridays, Saturdays & Sundays

29th and 30th November, 6th, 7th, 13th, 14th, 20th, 21st, 22nd December

£49.95 per person

Party Nights

STARTERS

Lightly Spiced Carrot & Butterbean Soup, Herb Croutons (V,VE,1,9)
Confit Chicken, Leek and Cranberry Terrine, Red Onion Marmalade
(1,12)

Smoked Salmon, Ricotta & Crab Tian, Avocado Aioli, Beetroot
Crisps (1,2,4)

MAIN COURSES

Roast Breast of Turkey, Sage, Sausage & Cranberry Stuffing,
Rosemary Gravy (1,9)

Braised Brisket of Beef, Yorkshire Pudding, Rosemary Gravy
(1,3,7,9)

Asparagus, Mushroom, Green Lentil Strudel (V,VE,1,9,10)

All main courses are served with Thyme Roasted Carrots, Honeyed
Parsnips, Buttered Sprouts & Traditional Roasted Herb Potatoes

DESSERTS

Dark Chocolate Torte, Clotted Cream, Black Cherry Compote
(V,1,3,7)

Christmas Pudding, Candied Apricot, Brandy Sauce (V,1,3,7,8,12)
Warmed Lemon Drizzle Cake, Pouring Cream (V,1,3,7)

Tea or Coffee, after dinner mint

Pre-Ordered Drinks Offers

Served on arrival at your dinner table, pre ordered drinks
avoid the rush at the bar and ensure that you're ready to get
the party started as soon as possible.

Wine - Prices Vary

Beer - Bucket of 8 Peroni Beers £26.95

Cocktail Pitcher, serves 4 £20 – choose from Sex on the
Beach / Gordons Pink Spritz / Cherry Cola

Bespoke orders welcome, speak to your organiser

Bar tabs

Bar tabs can be pre- arranged, please let us know in advance
of your event. A card pre-authorisation is required on the day
upon arrival.

Make a night of it...

Overnight accommodation from only £40 per room
(maximum 2 guests per bedroom, offer only available if
attending a party night event)

Bedroom upgrades available for an additional supplement.

Bottomless Brunch

Available daily from 12pm - 5pm

2 hours of unlimited Cocktails,
Mocktails, Prosecco or Draft
Beers.

Any Brunch Dish

**£34.95 per
person**

Visit

[www.southcrestmanorhotel.com/
bottomless-brunch](http://www.southcrestmanorhotel.com/bottomless-brunch) to book

Brunch Burger

8oz 100% Beef Burger, Bacon, Mushroom, Cheddar,
Mayonnaise, Little Gem, Tomato, Chips (1,7)

Vegetarian Brunch Burger

Lentil & Spinach Burger, Garlic Mushrooms, Vegan Cheese,
Red Onion Marmalade, Little Gem, Tomato, Chips (1,V,VE)

Eggs Benedict

Toasted Breakfast Muffin topped with Wilted Spinach,
Farmhouse Ham, Poached Eggs glazed with Hollandaise Sauce
(1,3,7,10)

Pulled Pork & Pear Chutney Ciabatta

Skin on Fries & House Coleslaw (1,3,10,12)

Breaded Chicken & Chimichurri Ciabatta

Skin on Fries & House Coleslaw (1,3,7)

Chorizo & Garlic Mushroom Sour Dough Pizza
(1,GFA)

Full English Breakfast Loaded Muffin

Back Bacon, Cumberland Sausage, Hash Browns, Mushrooms,
Baked Beans, Fried Egg (1,3,4, GFA)

Vegetarian Breakfast Loaded Muffin

Vegan option available without Egg (VE)

Mushroom, Tomato, Hash Browns, Fried Egg, Baked Beans
(1,3,4,GFA)

Christmas Day

Enjoy a truly magical Christmas Day with your family and leave the hard work to us. Unwind and Indulge with a chilled glass of Prosecco on arrival followed by a delicious four course traditional Christmas Day lunch. Children under 12 years receive a Christmas present on their table on arrival, please ensure you state the age of any children on booking. The King's speech will be shown in the Bar.

Arrive at 1.00pm for a glass of chilled Prosecco, with lunch served at 1.30pm.

**£88.95 per adult,
£29.95 per child**
(12 years and under)

Children under 3 years FREE

(Please confirm the ages of any children when booking)

Please visit www.southcrestmanorhotel.com and click **BOOK A TABLE** to make your booking.

CARD DETAILS TAKEN ON BOOKING, WITH THE FULL PAYMENT AUTOMATICALLY TAKEN ON 2nd DECEMBER

STARTERS

Artichoke Volute, White Truffle Oil (V,VE,9)

Confit Duck & Spring Onion Bon Bons, Sherry Jus, Carrot & Orange Puree (1,3,9,10)
Poached Salmon, Sapphire & Asparagus Roulade, Watercress Salad, Balsamic Glaze (4,7,GF)

Chili, Lime & Sweetcorn Fritters, Chive Crème Fraiche (1,3,7,VE)

MAIN COURSES

Roast Breast of Turkey, Sage, Sausage & Cranberry stuffing, Rosemary Gravy (1,9)
Roasted Sirloin of Beef (Medium), Yorkshire Pudding, Rosemary Gravy (1,3,7,9)
Truffled Mushroom, Chestnut & Spinach Strudel (V,VE,1,8,10)

Above dishes all served with Thyme Roasted Carrots, Honeyed Parsnips, buttered sprouts & traditional roasted herb potatoes

Pan Fried Fillet of Sea Trout, Fennel Sauerkraut, Saffron Roasted Parmentier (4,GF)

DESSERTS

Strawberry & Champagne Iced Parfait, Raspberry Puree, Macarons (3,7,GF)
Dark Chocolate Torte, Caramel Cream, Truffles (1,3,7)
Caramelized Apple tart Tatin, Vanilla Bean Ice Cream (1,3,7)

Followed by

CHEESE BOARD

Platter Per Table of Mature Cheddar, Stilton & Summerset Brie, Celery, Grapes, Fruit Chutney & Cheese Biscuits (1,7,GFA)

TEA OR COFFEE, Petit Fours

CHILDREN'S MENU

Half Adults Portion. Please see page 9 for an alternative Children's menu. Please state preference when booking or a half adults' meal will be served by default. **15**

Boxing Day

Thursday 26th December - 12.30pm until 4.30pm

Relax with friends or family in the beautiful surroundings of the Southcrest Manor Hotel and enjoy a delicious Traditional Roast dinner. Please visit www.southcrestmanorhotel.com and click BOOK A TABLE to make your booking.

Menus available in addition to the below - Afternoon Tea (see page 5)
and Bottomless Brunch (see page 14)

STARTERS

Tea Smoked Duck

Plum Kimchi Slaw, Hoisin Dressing (6,9,11,GF)

Oak Smoked Salmon

Golden Beetroot, Lightly Pickled Cucumber,
Irish Soda Bread, Lemon Dressing (1,4,7,GFA)

Truffled Mushroom Bruschetta

Chili Salsa (VE,V,1,GFA)

Hummus

Sour Dough Bread, Extra Virgin Olive Oil
(V,VE,1,11,GFA)

Beer Battered Cod Fillets

Saffron Aioli, Peppered Sea Salts (1,3,4,10,**)

Chef's Soup of the Day, Bread Roll

(V,VE,1,9,GFA)

MAIN COURSES

Roast Topside of English Beef

Roast Potatoes, Yorkshire Pudding, Sage & Onion Stuffing,
Pigs in Blankets & Gravy (1,3,7)

Roast Turkey Breast

Roast Potatoes, Yorkshire Pudding, Sage & Onion Stuffing,
Pigs in Blankets & Gravy (1,3,7)

Roast Gammon

Roast Potatoes, Yorkshire Pudding, Sage & Onion Stuffing,
Pigs in Blankets & Gravy (1,3,7)

Duo or Trio - Roast Beef, Gammon, Turkey

Roast Potatoes, Yorkshire Pudding, Sage & Onion Stuffing,
Pigs in Blankets & Gravy (1,3,7)

Vegetarian Nut Roast

Roast Potatoes, Yorkshire Pudding, Sage & Onion Stuffing &
Vegetarian Gravy (V,1,3,7,10,13)

All Main Courses are served with a selection of Seasonal
Vegetables. Please ask your server who will be happy to serve
extra vegetables on request.

DESSERTS

Pear & Pecan Blondie, Praline Wrapped
Vanilla Ice Cream £8.50 (1,3,7,8,V)

Iced Chocolate & Hazelnut Choux £8
(1,3,7,8,V)

Basque Cheesecake, Chocolate Sauce £8
(V,3,7,GF)

Sticky Toffee Pudding, Butterscotch Sauce,
Vanilla Ice Cream £7.50 (V,1,3,7)

Strawberry & Champagne Iced Parfait,
Macarons, Coulis £10.50 (3,6,7,V,GF)

Warmed Pecan Pie, Poached Baby Pears
£10 (1,8,V,VE)



Adult Menu - 1 course £15, 2 Courses £20, 3 Courses £25
Children's Menu* - 1 Course £7, 2 Courses £9, 3 Courses £11

*Half Adult Portion Served, for alternative children's menu please see page 9

New Years Eve Disco Party Night

Welcome 2025 in style and join us for the ultimate celebration!

Join us for a delicious buffet, then see in the new year on the dance floor with our resident DJ!

Bar opens at 6pm, with buffet served at 7:30pm. Late bar and Resident DJ until 1:00am. Dress code is smart casual.

Please visit www.southcrestmanorhotel.com and click BOOK A TABLE to make your booking.

CARD DETAILS TAKEN ON BOOKING, WITH THE FULL PAYMENT AUTOMATICALLY TAKEN ON 3rd DECEMBER.

FROM THE GRILL

4oz Rustic Steak Burgers

Cumberland Sausages (1)

Marinated Chicken & Pepper Skewers (9, 10)

Field Mushroom & Halloumi Skewers (V, 7)

Vegetarian Sausages & Burgers (V)

Buttered Corn On The Cob (7, V)

Coleslaw (3, 10, V)

Dressed Salads (V)

Chips (V)

Gluten Free Rolls

DESSERTS

Selection of Desserts (1, 3, 7)

£29.95 per adult,

£14.95 per child (12 years and under)

Children under 3 years FREE

(Please confirm the ages of any children when booking)

Make a Night of it!...

Double Bedroom £95.00

Single Bedroom £75.00

Family Bedroom from £105*

*Based on sharing one room 2 x Adult/1 x Child

Overnight accommodation, late breakfast served on New Year's Day between 8.00am and 11.00am, and late check out at 1.00pm.

Bedroom upgrades available at an additional supplement. All accommodation prices are subject to availability.

To make your bedroom reservation for New Year's Eve, please call 01527 541511 or email reservations@southcrestmanorhotel.com

Stay an extra night before, or after, from only £25.00 per person
Bed & Breakfast!

Double Bedroom £50.00 / Single Bedroom £40.00

(Offer only available on Saturday 30th December and Monday 1st January, subject to availability)

To make your bedroom reservation please email reservations@southcrestmanorhotel.com or call 01527 541511.



New Years Day

Bottomless Brunch

(See page 14)

Fancy something different?

Our bottomless brunch includes 2 hours of unlimited cocktails, mocktails, draft beers and prosecco as well as one brunch dish. Served from 12pm - 4pm on New Years Day

Just £34.95 per person

Afternoon Tea

Join us for Laura Ashley Afternoon Tea, served from 12pm - 5pm on New Years Day

From £23.95 per person

House Menu

Our House Menu is available from 12pm - 5pm, view our menu online at www.southcrestmanorhotel.com/restaurantdining

restaurantdining

Manor Health & Beauty Club

Open Tuesday - Sunday every week

Visit our Elemis approved Manor Health and Beauty Club, offering a variety of relaxing, reinvigorating and revitalising treatments to ensure you are at your very best ready for the busy festive season.



Treatments Include

- Elemis Facials
- Swedish Massage
- Hot Stone Massage
- CND Manicure
- CND Pedicure
- CND Shellac Manicure or Pedicure
- Waxing
- Spray Tanning
- Lashes
- Day Packages

Visit southcrestmanorhotel.com
and select 'Book a Beauty
Treatment' to book

Gift Vouchers Available Online 19

Dietary References

V suitable for Vegetarians

VE Suitable for Vegans

GF Gluten Free

GFA Gluten Free Available

** May contain small bones

Allergen Reference:

1.Cereals containing gluten, namely: wheat (such as spelt and Khorasan wheat), rye, barley, oats

2.Crustaceans for example prawns, crabs, lobster, crayfish

3.Eggs

4.Fish

5.Peanuts

6.Soybeans

7.Milk

8.Nuts; namely almonds, hazelnuts, walnuts, cashews, pecan nuts, Brazil nuts, pistachio nuts, macadamia (or Queensland) nuts

9.Celery (including celeriac)

10.Mustard

11.Sesame

12.Sulphur dioxide/sulphites, where added and at a level above 10mg/kg in the finished product. This can be used as a preservative in dried fruit

13.Lupin which includes lupin seeds and flour and can be found in types of bread, pastries and pasta

14.Molluscs like clams, mussels, whelks, oysters, snails and squid

Terms & Conditions

1. All bookings are to be confirmed by providing card details to guarantee. Failure to provide card details in the time frame required will result in the cancellation of your booking.
2. Deposits and pre-payments are non-refundable or transferable. If numbers reduce after paying the deposit, the deposits cannot be used to pay any of the outstanding balance of the event cost.
3. Full payment of the booking is payable prior to arrival. Failure to make payment will result in the cancellation of your booking.
4. Final details including final numbers, special dietary requirements, meal, and drinks package pre-orders are to be confirmed prior to arrival. Failure to provide meal pre-orders will result in the hotel selecting the standard menu for your whole party. Whilst we are happy to accommodate special dietary requirements, notice must be given to the hotel no later than 14 days prior to the booking. The menus detailed in the brochure are set and menu options cannot be substituted.
5. If you wish to cancel your booking, you must notify the hotel in writing. All deposits will be retained.
6. If the hotel receives your cancellation less than 7 days prior to the date of your booking, full payment will be retained.
7. The hotel reserves the right to change menus, if necessary, without prior notice.
8. The hotel reserves the right to amalgamate Christmas events to ensure appropriate numbers. The hotel reserves the right to cancel an event where minimum numbers are not reached. In this instance an alternative date or a refund will be offered.
9. The hotel reserves the right to move events to a smaller or larger function suite should numbers dictate.
In the unlikely event that the hotel is obliged to cancel an event for any reason, all monies will be refunded, or an alternative date offered, without liability to the hotel.
10. Groups of less than 10 may share a table with other parties. Groups of 12 or more are normally catered for at more than one table. The size, layout, and position of tables for an event will vary according to the configuration of all groups attending, and we always endeavour to sit your party together at one table, however final table arrangements will be left at the sole discretion of the hotel. Any special requests regarding seating arrangements of your party must be discussed with the Christmas Co-ordinator prior to the event. Any requests for specific function rooms and layouts will be noted but not guaranteed.
11. Restrictions may apply to children at certain events. Persons under 18 years of age are not permitted to evening events.
12. Only a limited number of bedrooms are available at the Christmas and New Year accommodation rates and all offers are subject to availability.
13. A credit/debit card is required to guarantee accommodation bookings at the time of booking.
14. Cards accepted; Visa, Mastercard, Amex and Switch. Cancellation for individual rooms is 2pm on the day of arrival, for groups of 10 rooms or more and residential packages a 4-week written cancellation is required. Failure to cancel accommodation bookings will result in 100% cancellation charge.
15. All offers are subject to availability.
16. All brochure details are correct at time of going to print but may be subject to alterations without prior notice.
17. Some of our menu items may contain nuts however all dietary requirements can be catered for, please discuss this with the hotel. To the best of our knowledge, none of our food contains ingredients produced from genetically modified soya/maize.
18. The management of the hotel reserves the right to refuse entry to the hotel. In addition, the hotel reserves the right to charge the organiser, company or individual for any damages caused by unreasonable behaviour.
19. The guest shall be fully liable for any damage caused to hotel property, including bedrooms, furnishings, and equipment therein by any act, default or neglect of the customer or guests, and will be required to reimburse the full amount to make good or remedy any such damage.
20. No smoking is allowed in the hotel.
21. No food or drink may be brought onto the hotel premises by guests attending a function. The hotel reserves the right to confiscate any other items it believes have not been purchased at the hotel without reimbursement. Alcohol brought in as gifts must not be consumed on the premises and stored behind reception.
22. All prices shown are inclusive of VAT, however, may be subject to changes of rate and any other relevant taxes or levies at the current prevailing rate in force on the date of our event.
23. For exclusive events (where the facilities are let solely to your party/organisation), you will be required to sign a contract and full terms and conditions will apply (these will be supplied with the contract). Only when the hotel has received a deposit of 50%, a signed contract and signed terms and conditions, will your exclusive event booking be considered as confirmed. Minimum numbers will apply to exclusive events; please discuss and confirm the minimum number for your event with our Event Co-ordinator on enquiry.
24. In the event of a force majeure (examples of which could be, but not limited to, fire, flood, extreme adverse weather conditions, war, terrorist attack, nuclear, chemical, or biological contamination) the hotel may be required to postpone the event. An alternative date will be advised at the earliest reasonable opportunity. In adverse weather conditions refunds or alternate dates will only be offered if the event is cancelled or postponed by the Hotel Management. If there is severe weather on the day of the event, for health and safety and operational reasons, the hotel reserves the right to postpone the event on the day, by no later than 12 noon. Every attempt will be made to notify the organiser as soon as possible. An alternate date will be advised at the earliest reasonable opportunity.
25. The dress code for events is smart casual, no trainers.



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